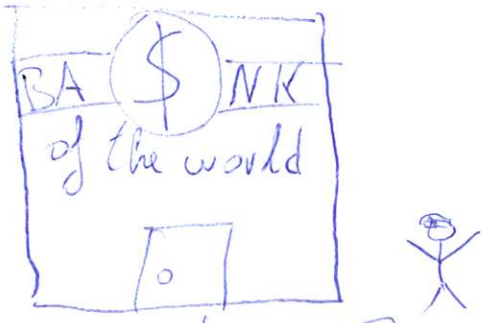

1
FORM
Q1
?
2
Company GC
link
is this working?
Boss
looks great
3
to: clients
G
4
Excel
FeedBack
Q1 V X OK
Q2 X
Q3 X
stack of paper
5
results analysis
6
Results
OK!



asked for a service

1



2

FORM
1- what are your needs
2- what do you expect from the platform

3

Inside the ~~bank~~ company: Cost Assesment



4 After discussion: higher-ups accepted deal

The features flow prototype

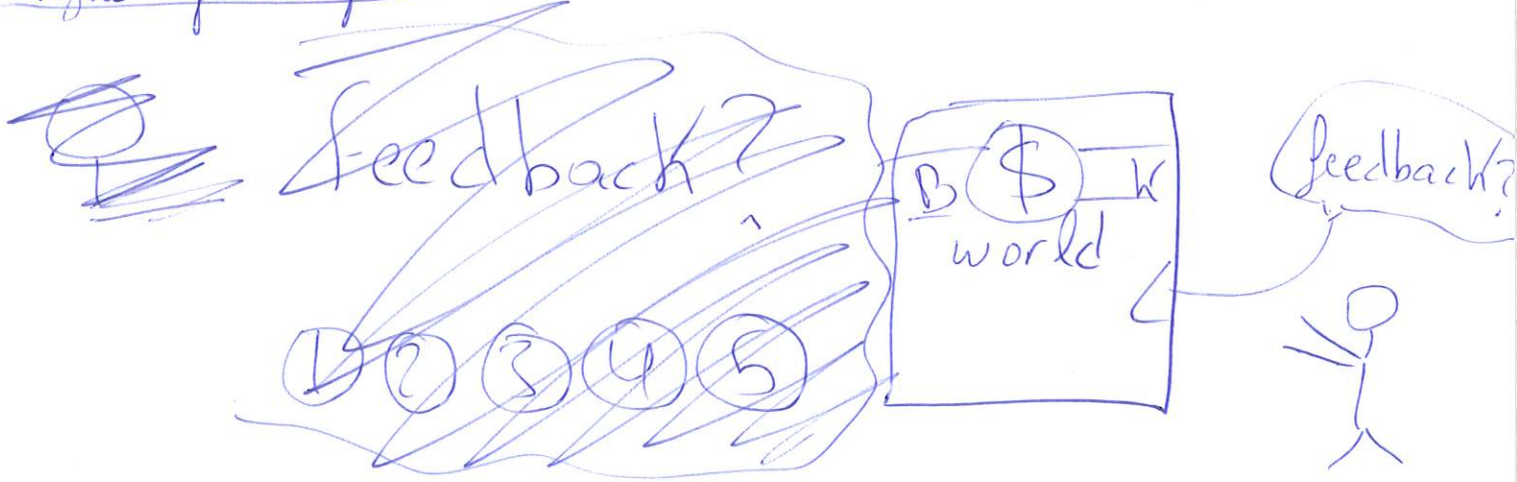
5

Bank ~~estimates~~ states loans

system calculates interest %

client gets notified (approve/deny)

Transactions are completed automatically

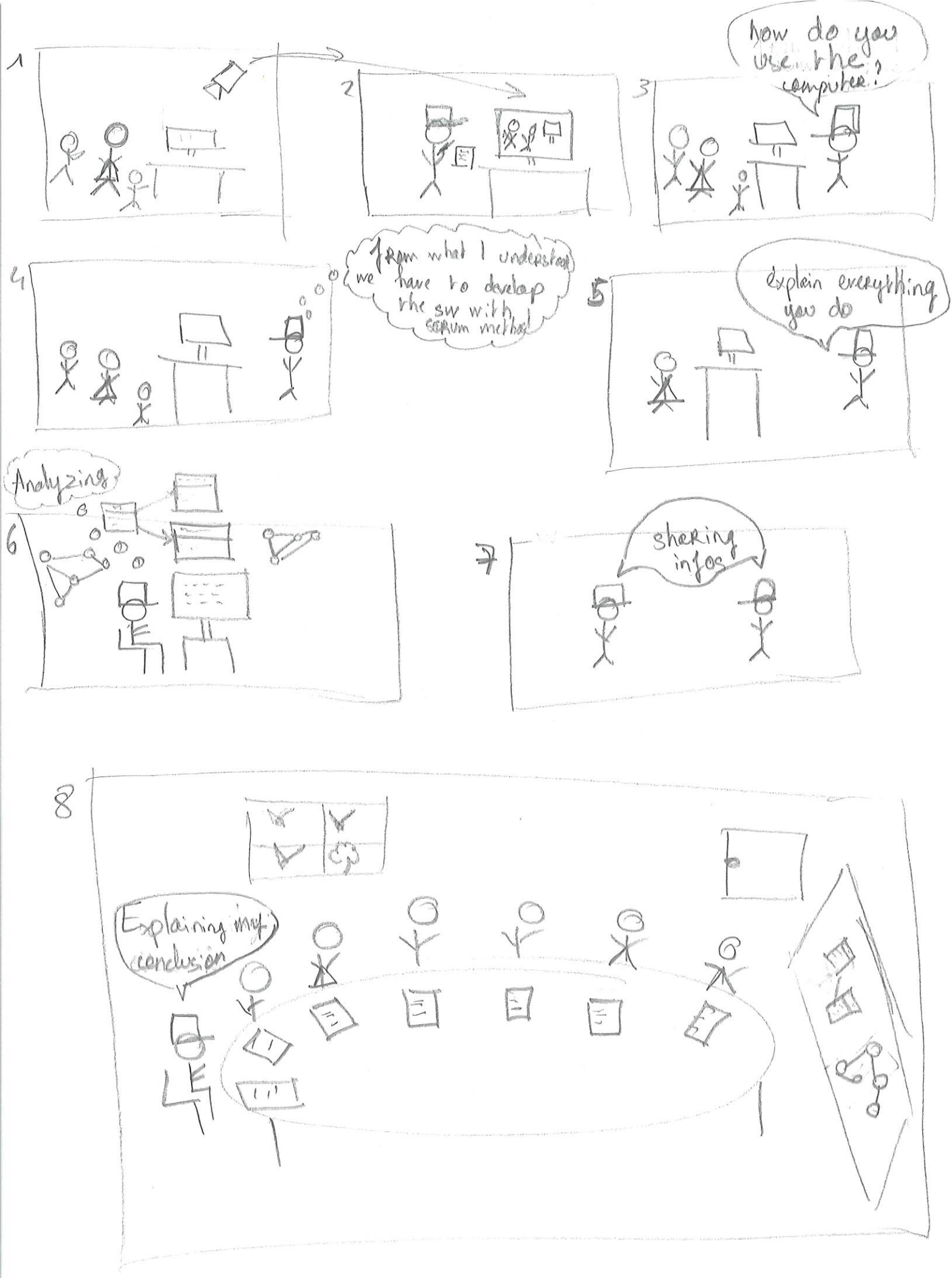


6

end!

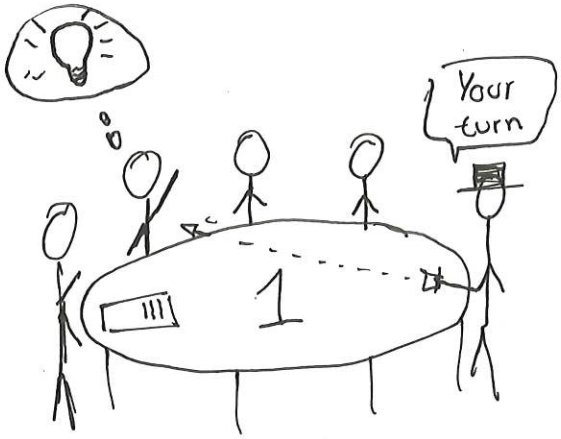

I NEED A WEPSITE ON THE COMPUTER!!
REQUIRE-MENTS?
CUSTOMER
?
BUY
JUST DO!
FRESH SPICES $
ANALYST

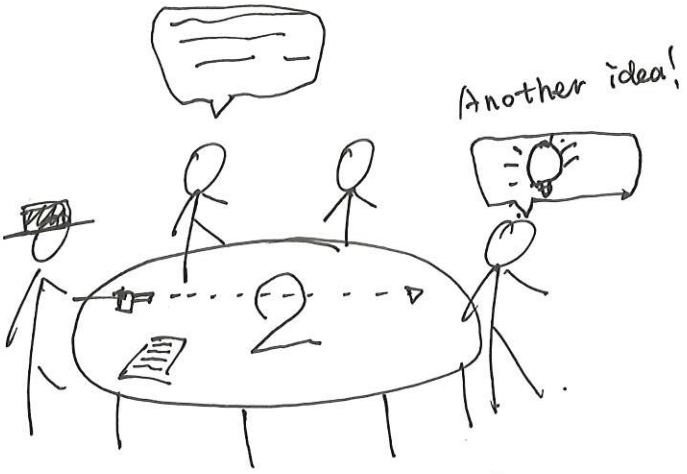

SPICES
$$$
www.freshspices.com
NEWS
DE-
HE WILL LIKE IT!

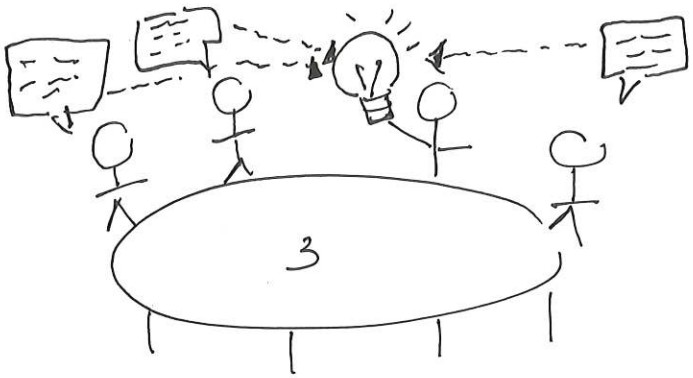

1
2
3
how do you use the computer?
4
from what I understood we have to develop the sw with scrum method
5
explain everything you do
Analyzing
6
7
sharing infos
8
Explaining my conclusion

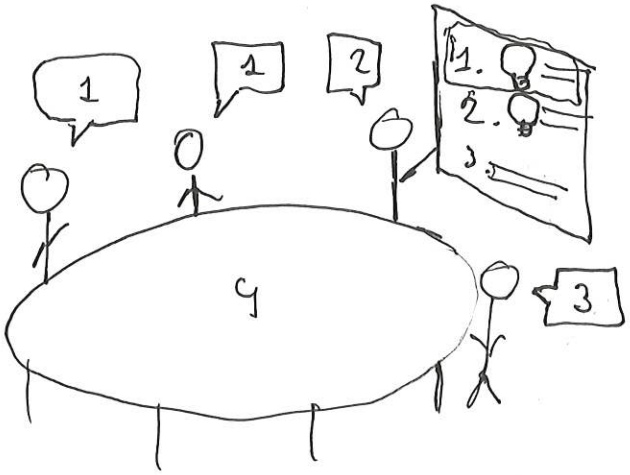
Can CAO Eva Llorente Despoina Postantzoglou Hamdi Baccar

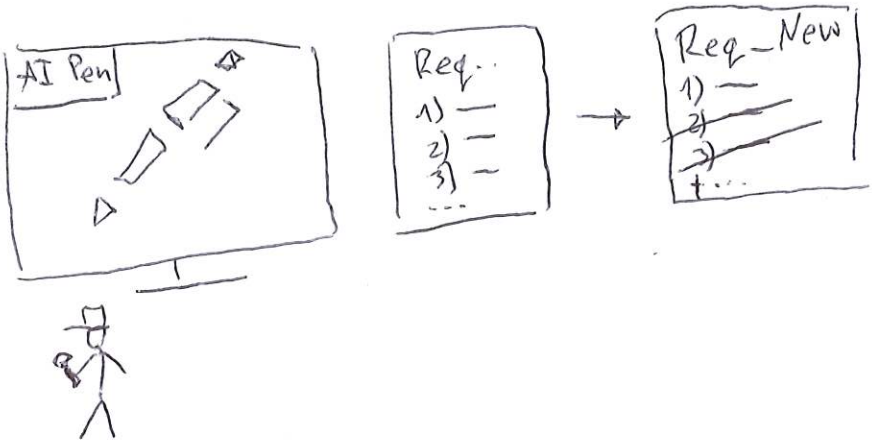
Félix MAUDRU

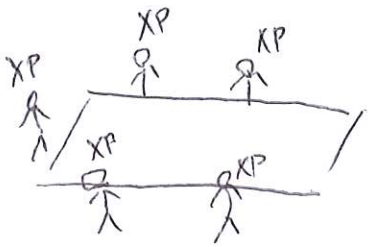


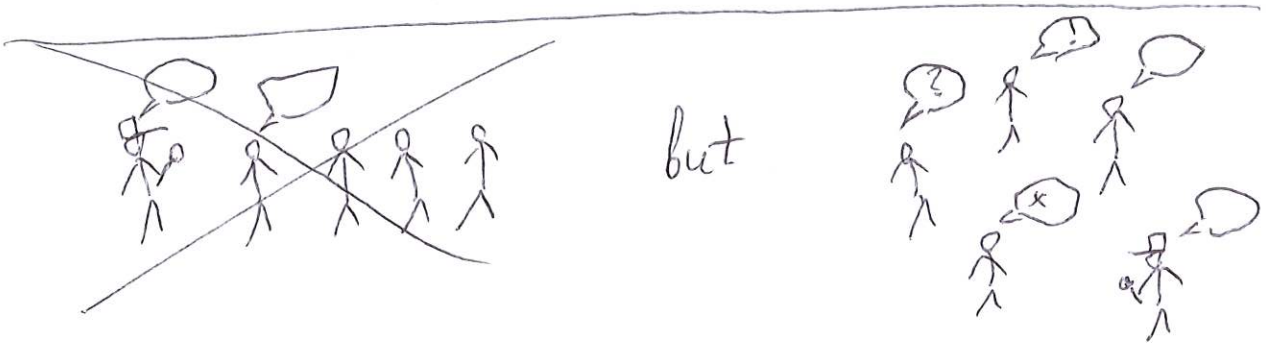






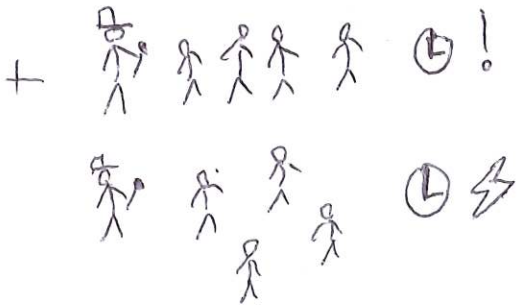

AI Pen
Req..
1)
2)
3)
...
Req_New
1)
2)
3)
t...

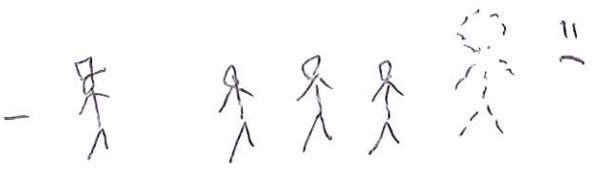

XP
XP
XP
XP
XP

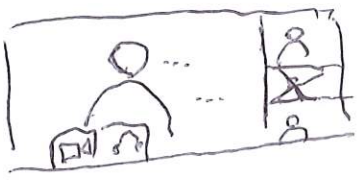

but

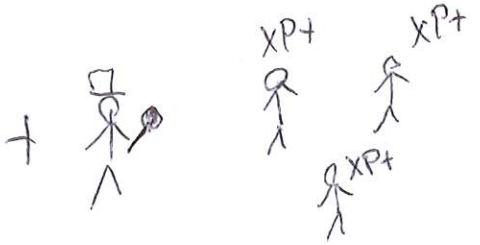


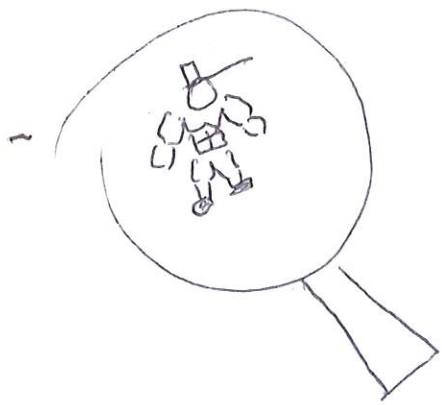


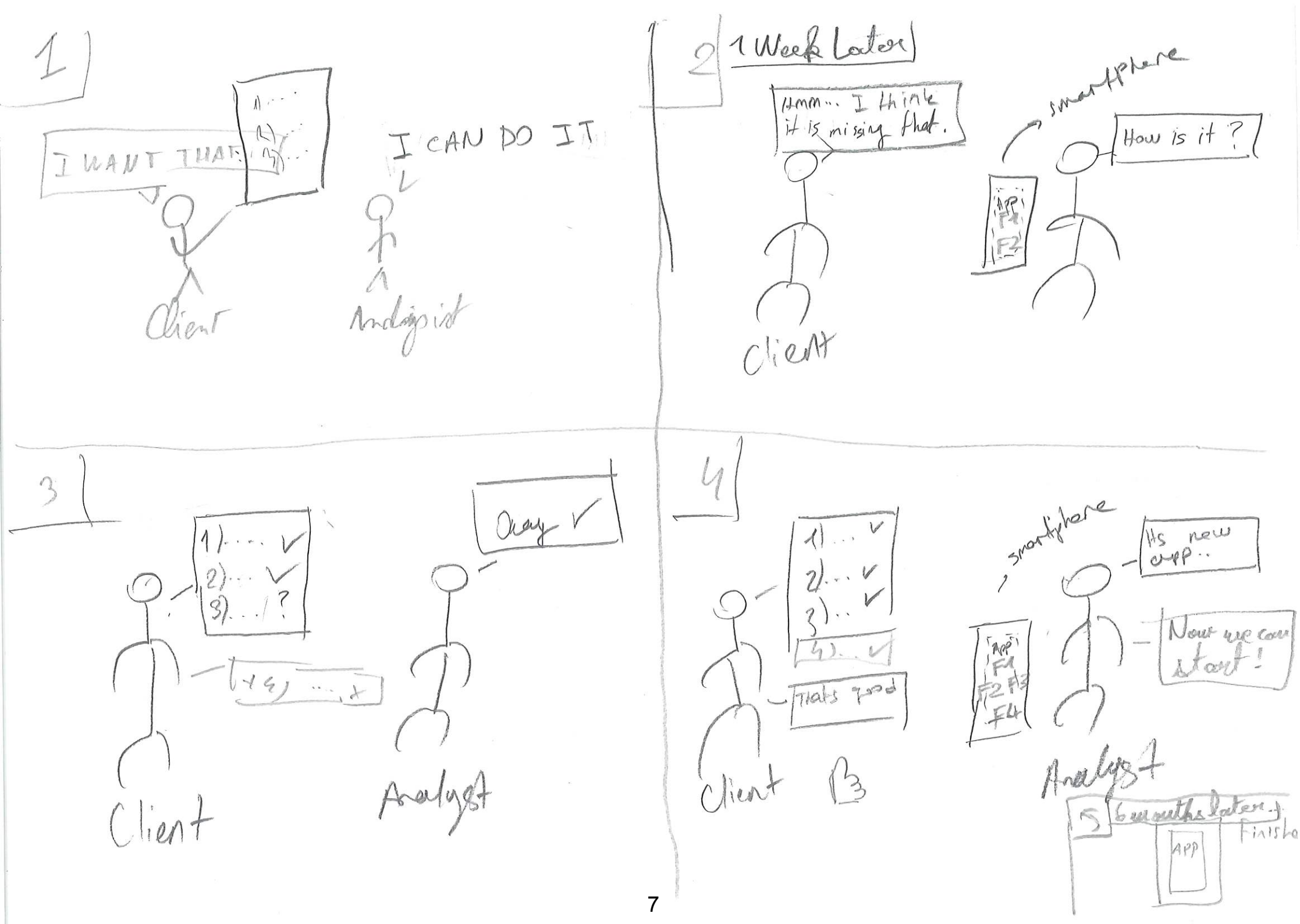

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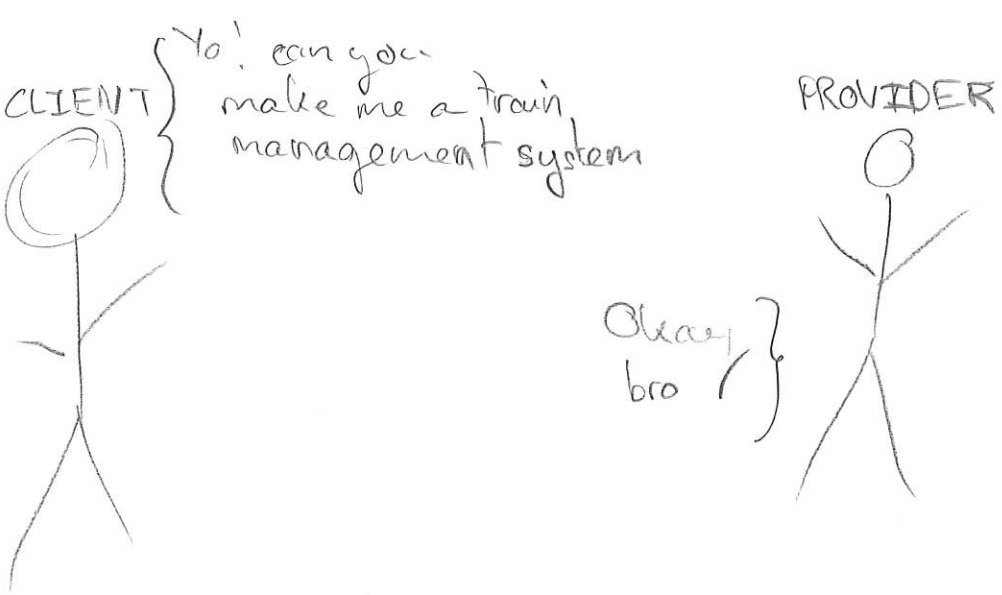

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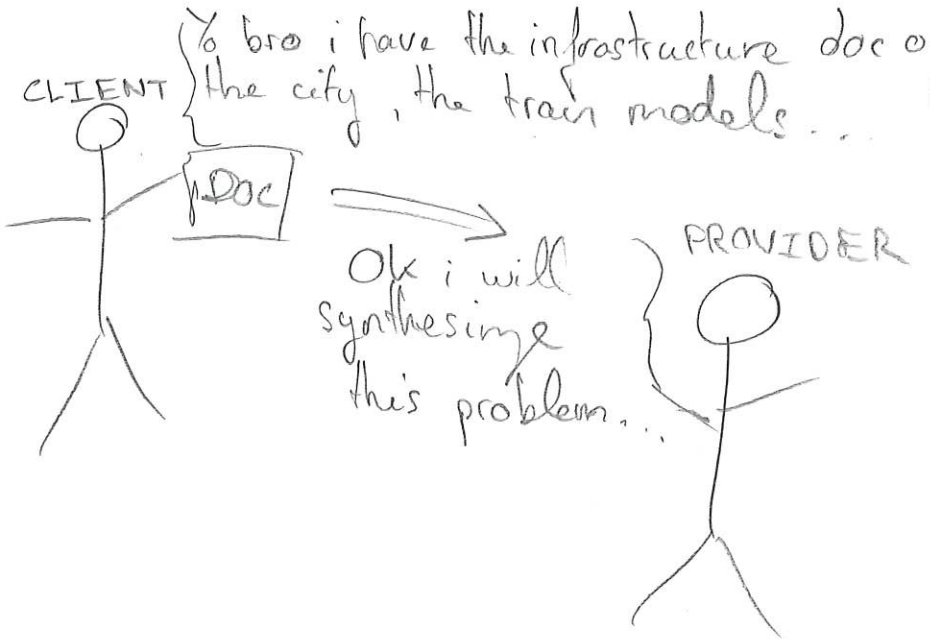

[interaction]
-

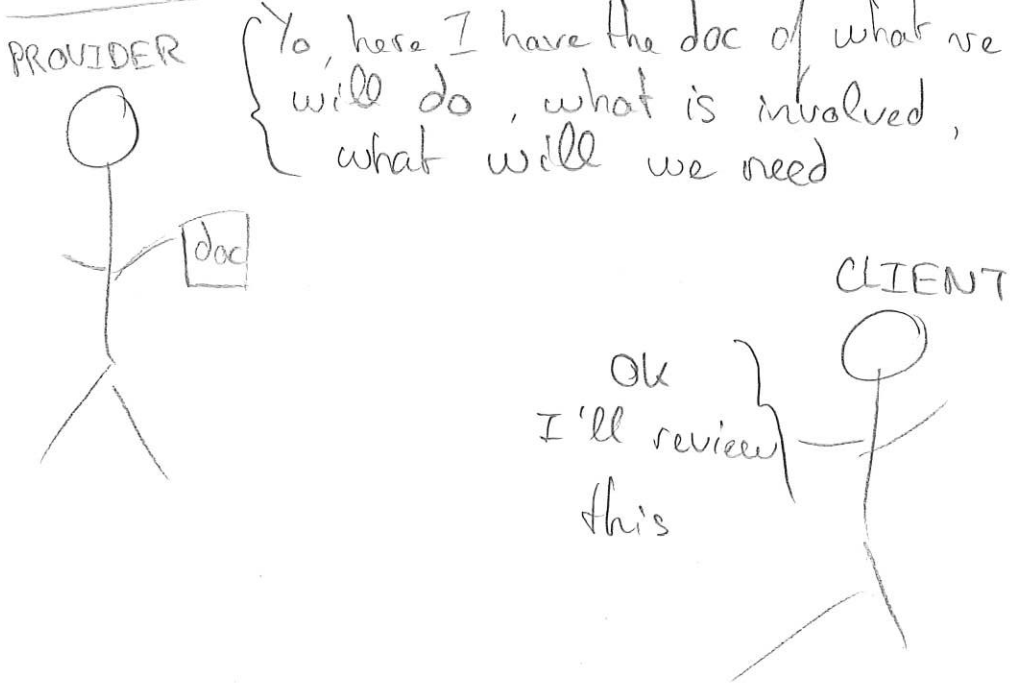

+
XP+
XP+
XP+

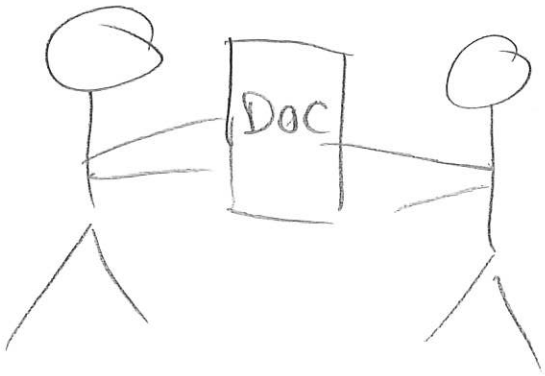

-


1
I WANT THAT
1)...
2)...
3)...
I CAN DO IT
Client
Analyst
2
1 Week Later
Hmm... I think it is missing that.
Client
smartphone
How is it ?
APP
F1
F2
3
1)... ✓
2)... ✓
3)... ?
(+€) ... +
Okay ✓
Client
Analyst
4
1)... ✓
2)... ✓
3)... ✓
4)... ✓
Thats good
Client
B3
smartphone
Its new app..
APP
F1
F2 F3
F4
Now we can start !
Analyst
5
6 months later...
finish
APP


CLIENT
Yo! can you make me a train management system
PROVIDER
Okay bro


CLIENT
Yo bro i have the infrastructure doc of the city, the train models...
Doc
Ok i will synthesize this problem...
PROVIDER


PROVIDER
Yo, here I have the doc of what we will do, what is involved, what will we need
doc
CLIENT
Ok I'll review this


Doc

1



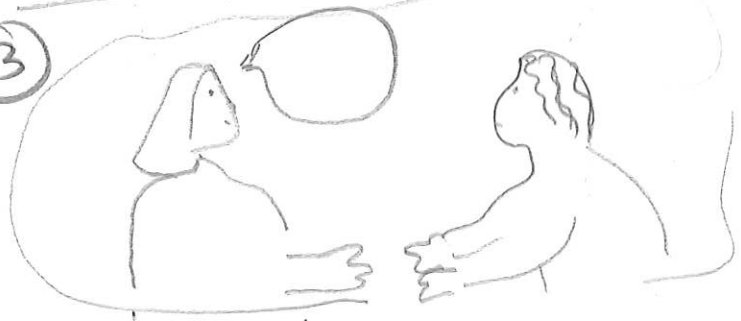
Planning

2



Conducting Interview

3



Active Listening

4



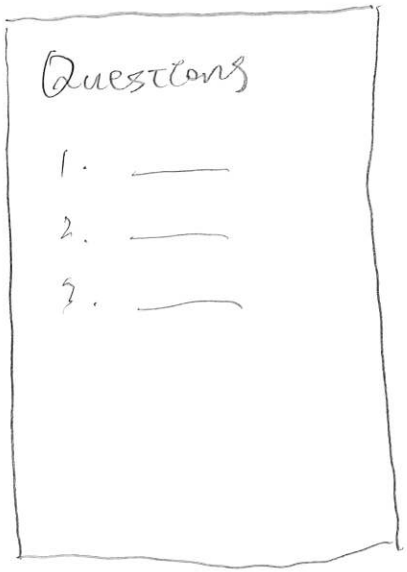
Documentation + Analysis

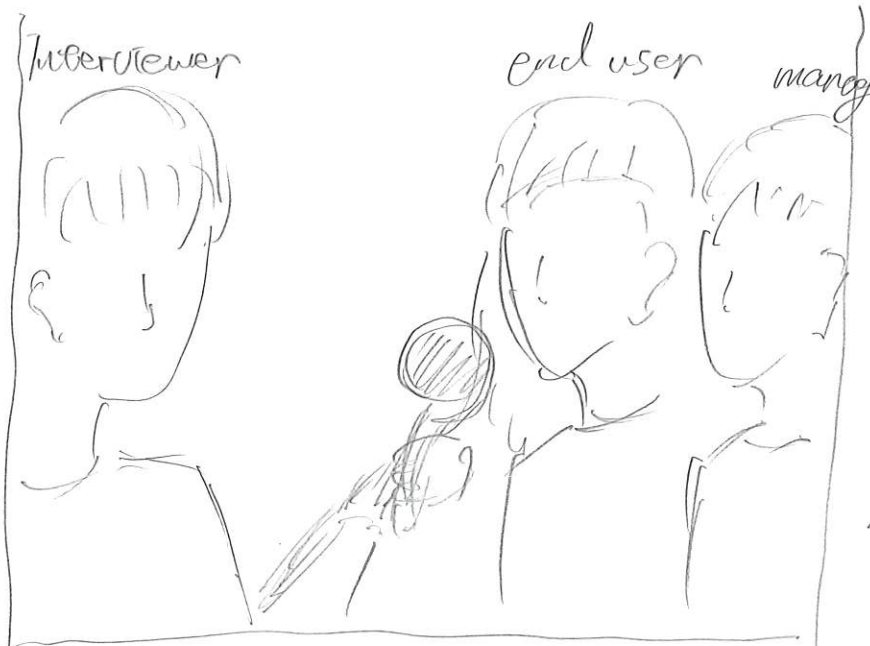
Alice Banka

Yousef MUSTAFA

Flor Gonçalo

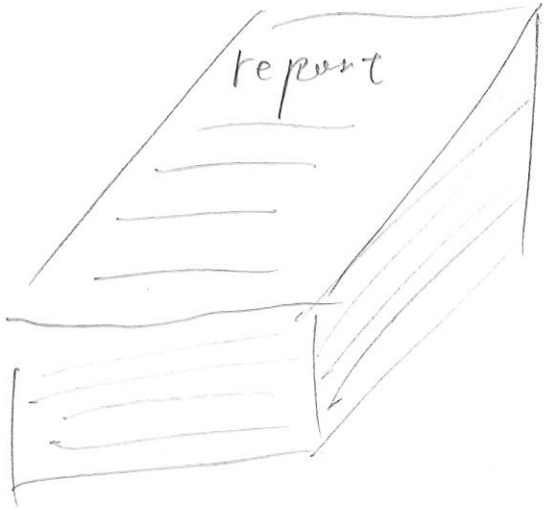
Sarah Shelli Fawaz

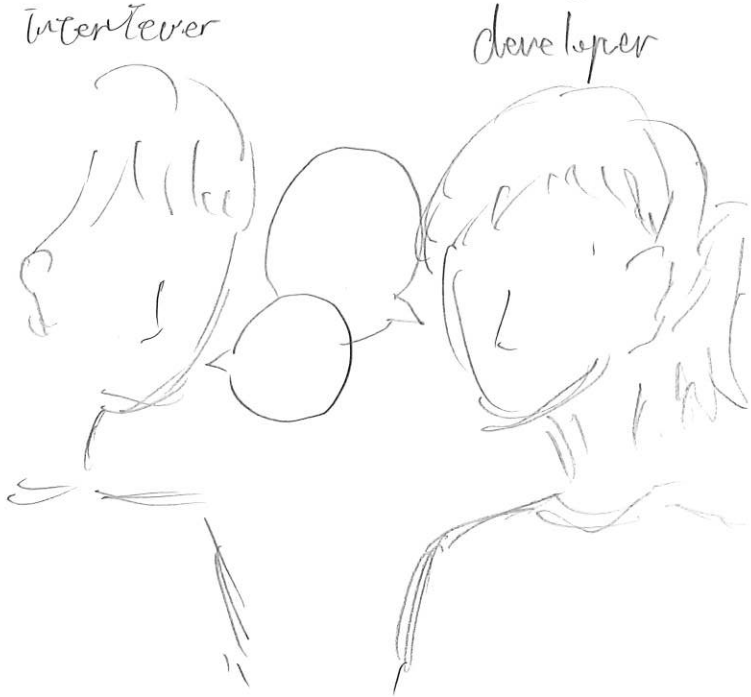

Questions
1.
2.
3.


interviewer
end user
manager




recording


report


interviewer
developer